Factory reset your Chromebook (Powerwash)

This only works at Home.

1. Sign out of your Chromebook.
2. Press and hold **Ctrl** + **Alt** + **Shift** + **r**.
3. Select **Restart**.
4. In the box that appears, select **Powerwash** › **Continue**.
5. Follow the steps that appear and sign in with your Google Account.
6. Once you've reset your Chromebook:

   1. Follow the on-screen instructions to set up your Chromebook
   2. Check if the problem is fixed

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