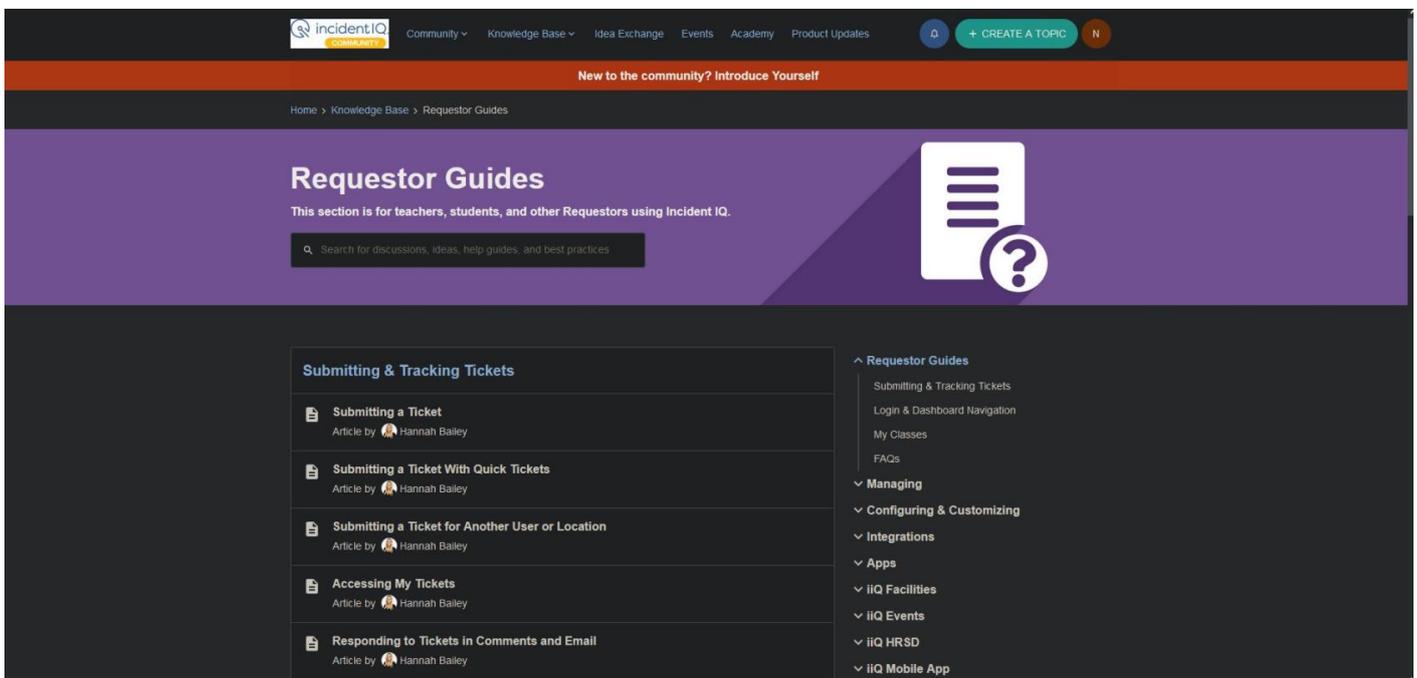


IncidentIQ Community - Help Guides

Once signed into <https://rbbschools.incidentiq.com> , you'll have access to the IncidentIQ Community, Knowledge Base, and Idea exchange. There you can browse articles on the various functions of our ticket system. By clicking on the Help button on the top row of your dashboard. There you can browse articles on the various functions of our ticket system.

Here is a great place to start learning about our ticket system.

<https://community.incidentiq.com/requestor-guides-43>



The screenshot shows the IncidentIQ Community website interface. At the top, there is a navigation bar with the IncidentIQ logo, a search icon, and a '+ CREATE A TOPIC' button. Below the navigation bar is a banner with the text 'New to the community? Introduce Yourself'. The main content area is titled 'Requestor Guides' and includes a search bar with the placeholder text 'Search for discussions, ideas, help guides, and best practices'. A large icon of a document with a question mark is also present. The page is divided into two columns. The left column is titled 'Submitting & Tracking Tickets' and lists five articles: 'Submitting a Ticket', 'Submitting a Ticket With Quick Tickets', 'Submitting a Ticket for Another User or Location', 'Accessing My Tickets', and 'Responding to Tickets in Comments and Email'. The right column is titled 'Requestor Guides' and lists various categories: 'Submitting & Tracking Tickets', 'Login & Dashboard Navigation', 'My Classes', 'FAQs', 'Managing', 'Configuring & Customizing', 'Integrations', 'Apps', 'iiQ Facilities', 'iiQ Events', 'iiQ HRSD', and 'iiQ Mobile App'.

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