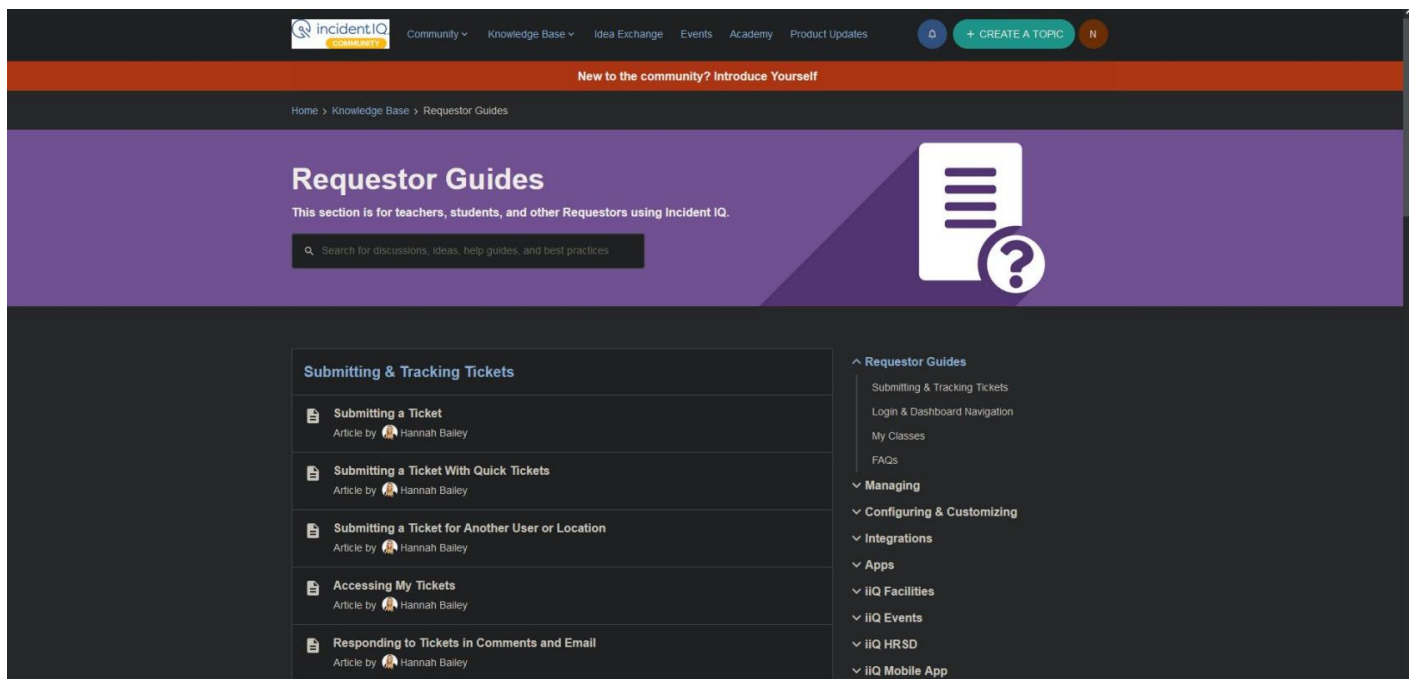


IncidentIQ Community - Help Guides

Once signed into <https://rbbschools.incidentiq.com> , you'll have access to the IncidentIQ Community, Knowledge Base, and Idea exchange. There you can browse articles on the various functions of our ticket system. By clicking on the Help button on the top row of your dashboard. There you can browse articles on the various functions of our ticket system.

Here is a great place to start learning about our ticket system.

<https://community.incidentiq.com/requestor-guides-43>



The screenshot shows the IncidentIQ Community Knowledge Base page for Requestor Guides. The page has a dark theme with a purple header section. The header includes the IncidentIQ logo, navigation links (Community, Knowledge Base, Idea Exchange, Events, Academy, Product Updates), a search icon, a 'CREATE A TOPIC' button, and a user profile icon. Below the header is a red banner with the text 'New to the community? Introduce Yourself'. The main content area has a purple background with the title 'Requestor Guides' and a subtitle 'This section is for teachers, students, and other Requestors using Incident IQ.' A search bar is present. To the right is a large icon of a document with a question mark. Below this is a list of articles under the heading 'Submitting & Tracking Tickets'. On the right side, there is a sidebar with a 'Requestor Guides' section containing links to 'Submitting & Tracking Tickets', 'Login & Dashboard Navigation', 'My Classes', and 'FAQs'. Below this are sections for 'Managing', 'Configuring & Customizing', 'Integrations', 'Apps', 'iiQ Facilities', 'iiQ Events', 'iiQ HRSD', and 'iiQ Mobile App'.

incidentIQ Community

Community Knowledge Base Idea Exchange Events Academy Product Updates

+ CREATE A TOPIC N

New to the community? Introduce Yourself

Home > Knowledge Base > Requestor Guides

Requestor Guides

This section is for teachers, students, and other Requestors using Incident IQ.

Search for discussions, ideas, help guides, and best practices

Submitting & Tracking Tickets

- Submitting a Ticket
Article by Hannah Bailey
- Submitting a Ticket With Quick Tickets
Article by Hannah Bailey
- Submitting a Ticket for Another User or Location
Article by Hannah Bailey
- Accessing My Tickets
Article by Hannah Bailey
- Responding to Tickets in Comments and Email
Article by Hannah Bailey

Requestor Guides

- Submitting & Tracking Tickets
- Login & Dashboard Navigation
- My Classes
- FAQs
- Managing
- Configuring & Customizing
- Integrations
- Apps
- iiQ Facilities
- iiQ Events
- iiQ HRSD
- iiQ Mobile App

Revision #4

Created 10 February 2025 15:12:27 by Nader Araman

Updated 10 February 2025 15:44:29 by Nader Araman