

IncidentIQ Community - Help Guides

Once signed into <https://rbbschools.incidentiq.com> , you'll have access to the IncidentIQ Community, Knowledge Base, and Idea exchange. There you can browse articles on the various functions of our ticket system. By clicking on the Help button on the top row of your dashboard. There you can browse articles on the various functions of our ticket system.

Here is a great place to start learning about our ticket system.

<https://community.incidentiq.com/requestor-guides-43>

The screenshot shows the IncidentIQ Requestor Guides page. The header includes the IncidentIQ logo and navigation links: Community, Knowledge Base, Idea Exchange, Events, Academy, and Product Updates. A red banner below the header says "New to the community? Introduce Yourself". The main content area has a purple background with the title "Requestor Guides" and a subtitle "This section is for teachers, students, and other Requestors using Incident IQ." A search bar is present. On the right is a large icon of a document with a question mark. Below this is a list of guides under the heading "Submitting & Tracking Tickets", including "Submitting a Ticket", "Submitting a Ticket With Quick Tickets", "Submitting a Ticket for Another User or Location", "Accessing My Tickets", and "Responding to Tickets in Comments and Email". A sidebar on the right lists various categories like "Requestor Guides", "Managing", "Configuring & Customizing", "Integrations", "Apps", and "iiQ Mobile App".

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