

IncidentIQ Community - Help Guides

Once signed into <https://rbbschools.incidentiq.com> , you'll have access to the IncidentIQ Community, Knowledge Base, and Idea exchange. There you can browse articles on the various functions of our ticket system. By clicking on the Help button on the top row of your dashboard. There you can browse articles on the various functions of our ticket system.

Here is a great place to start learning about our ticket system.

<https://community.incidentiq.com/requestor-guides-43>

incidentIQ Community

Community Knowledge Base Idea Exchange Events Academy Product Updates

+ CREATE A TOPIC

New to the community? Introduce Yourself

Home > Knowledge Base > Requestor Guides

Requestor Guides

This section is for teachers, students, and other Requestors using Incident IQ.

Search for discussions, ideas, help guides, and best practices

Submitting & Tracking Tickets

- Submitting a Ticket
Article by Hannah Bailey
- Submitting a Ticket With Quick Tickets
Article by Hannah Bailey
- Submitting a Ticket for Another User or Location
Article by Hannah Bailey
- Accessing My Tickets
Article by Hannah Bailey
- Responding to Tickets in Comments and Email
Article by Hannah Bailey

Requestor Guides

- Submitting & Tracking Tickets
- Login & Dashboard Navigation
- My Classes
- FAQs

Managing

Configuring & Customizing

Integrations

Apps

- iiQ Facilities
- iiQ Events
- iiQ HRSD
- iiQ Mobile App

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